



Excerpts from Readership Survey Responses

August 2019

In 2019, The Center for Community Solutions (CCS) conducted an extensive readership survey as a critical component of reviewing and updating our strategic plan. Eight-four percent of respondents indicated that our work is having an impact on the community. Following are excerpts from survey results.

- Thankful for the work CCS does to move our community forward.
- Excellent job, excellent motives, excellent track record, thanks.
- CCS has a unique value proposition — a non-partisan, data-driven solutions-generator, which is needed more than ever now.
- It is the best source of data in its chosen expert fields.
- I rely on CCS to provide good data and clear articulation of the issues.
- The Center does a great job of making complicated policy questions understandable. Not by dumbing down its content, but by presenting with good writing, telling detail and strong graphics.
- I am a big fan. I refer to their website often for information and data.
- This is a very viable organization.
- Great organization meeting the data needs of NE Ohio Health and Human Services providers and government leaders.
- Keep up the good work!
- In the 'facts don't matter' era we're experiencing in this country, the Center's work is more important than ever.
- They are an important part of the HHS fabric.
- I am thankful for the nonpartisan work you do. Your staff have been a great resource.
- Thanks for the work you do! I use you guys as a resource all the time.
- I think you guys rock. You have a great staff and are doing important work.
- They are a terrific organization.
- CCS is a community Treasure!
- I enjoy working with The Center for Community Solutions and their staff.
- I love the reports CCS puts out. The information is thorough, nonpartisan, and informative. I consider CCS a go-to place/source for information...have cited CCS information in many a report for work (in healthcare for the un- and under-insured). CCS is great!
- Thank you for all the work you do!
- I like the weekly email. The infographics are a good way to get your points across to a wide audience.
- As someone who works for a human services nonprofit, I greatly appreciate the Center's work and feel that the Center is playing a critical role.
- I find all the information/research helpful. We have included some information in grant proposals.

- I love this organization. Not only do I use the data for professional purposes, I also use it for personal use. I love getting the "5 Things You Need to Know" emails even if sometimes the information is upsetting. Thank you for all your work and please continue to do great work!
- The CCS is an invaluable organization.
- I feel quite grateful that our community/state has such an expert organization working on behalf of our communities.
- Thanks for your work!
- We value your work and your eyes on the needs in the community.
- CCS is a gift!
- Keep up the good work in a focused, strategic way.
- Keep up the great work! Thank you!
- Great org, powerful with strong leadership and staff.
- I believe that the Center does wonderful in bringing about information and education to the community.
- I'm very grateful for your work and leadership in providing information and data on very important issues in our region. Keep up the excellent work!
- Keep fighting for what is RIGHT!!! (People, all people!)
- The Center does a fantastic job. The Center is well respected and you can depend on the Center for up to date information on the issues faced by our community. Quite helpful to professionals-social service industry. Hats off to all of the staff.
- I wish that all organizations had the brain power of CCS.
- The information is so easily understood. I love how they break down the information so all can understand.
- Used CCS services to help create policy paper. Was very pleased with their efforts.
- Thank you for the work that you do!
- You are a most valuable asset to our region.
- CCS is the single most important contributor to health, human services and economic policy in Cleveland and probably the entire state. Keep it going and be faithful to the mission.
- Love the research, thank you!
- I love reading the "5 Things" emails. It really helps me to sort out the often confusing policy issues on federal, state & local levels. It makes me feel much more informed. I love the infographics! I have recommended this to several others as well. Thank you for doing this.
- I'm so grateful for the work Community Solutions has provided over the years to the community to help agencies write grants with the information/research they provided. Also appreciate all the Community Solutions advocacy on behalf of the county.
- I truly appreciate having free access to informative demographic and statistical information. I don't have time to find this info when I'm in a crunch and it's great to have CCS information readily available.
- Thank you for all the you do!
- CCS is a well-respected, valuable community resource!!
- Thank you for searching for solutions in various areas in our region.